

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JANUARY 2026**

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45964 A	01/05/26 07:04:00 Dur (hrs/days) 24	01/06/26 07:50:00	01/06/26 1	Trash Related Closed Dyer, lawn mower and small pieces of play house to be picked up	Brown, Shirley Weeks, Charles	St Charles Drive St Charles Drive		
45965 A	01/05/26 07:13:00 Dur (hrs/days) 0	01/05/26 15:41:00	01/06/26 0	Trash Related Closed Name: Vickie Huff	Brown, Shirley Huff, Vickie	Walnut Rd Walnut Rd	District 5	Medium Priority
45966 A	01/05/26 07:30:00 Dur (hrs/days) 0	01/05/26 15:42:00	01/06/26 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
45967 A	01/05/26 07:32:00 Dur (hrs/days) 0	01/05/26 15:42:00	01/06/26 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
45969 A	01/05/26 09:41:00 Dur (hrs/days) 72	01/08/26 07:18:00	01/06/26 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Greer, Keneatis	Bridgeton Way Bridgeton Way	District 5	Medium Priority
45970 A	01/05/26 09:54:00 Dur (hrs/days) 96	01/09/26 07:35:00	01/06/26 4	Limb Pickup Closed Limb pick up	Brown, Shirley Largailarie, Richard	Wingtip Way Wingtip Way		
45971 A	01/05/26 10:48:00 Dur (hrs/days) 168	01/12/26 15:11:00	01/06/26 7	Limb Pickup Closed Limb pick up	Brown, Shirley Mason, Michelle	Harbor View Drive Harbor View Dr	District 4	
45972 A	01/05/26 10:49:00 Dur (hrs/days) 96	01/09/26 07:35:00	01/06/26 4	Limb Pickup Closed Limb pick up	Brown, Shirley Kingsley, Mike	Chestnut Spring Road Chestnut Spring Rd	District 2	
45973 A	01/05/26 10:51:00 Dur (hrs/days) 96	01/09/26 07:35:00	01/06/26 4	Limb Pickup Closed Limb pick up	Brown, Shirley Gardner, Matt	French Branch French Branch	District 4	
45974 A	01/05/26 10:53:00 Dur (hrs/days) 0	01/05/26 07:53:00	01/06/26 0	Limb Pickup Closed Limb pick up	Brown, Shirley Ingram, Terri	South Hampton Cir South Hampton Cir	District 3	Medium Priority

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45975 A	01/05/26 14:00:00 Dur (hrs/days) 96	01/09/26 07:36:00	01/06/26 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Steven	Grayhawk Cv Grayhawk Cv		
45976 A	01/05/26 14:02:00 Dur (hrs/days) 96	01/09/26 07:36:00	01/06/26 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Tate, Billy	Huber St Huber St		
45978 A	01/05/26 14:06:00 Dur (hrs/days) 48	01/07/26 15:11:00	01/06/26 2	Trash Related Closed Need chair, couch, and exercise bike pick up	Brown, Shirley Sims, Myrtis	Sims Rd Sims Rd	District 5	Medium Priority
45979 A	01/05/26 14:08:00 Dur (hrs/days) 96	01/09/26 06:56:00	01/06/26 4	Pot Holes Closed Sims Rd, and Dry Creek Rd pavement is broken up due to Log trucks	Brown, Shirley Myrtis	Sims Rd Sims Rd	District 5	Medium Priority
45980 A	01/05/26 13:26:00 Dur (hrs/days) 96	01/09/26 07:36:00	01/06/26 4	Limb Pickup Closed Limb pick up	Brown, Shirley Duncan, Drew	Camden Trail Camden Trail		
45981 A	01/05/26 15:53:00 Dur (hrs/days) 96	01/09/26 07:36:00	01/06/26 4	Limb Pickup Closed Limbs and bamboo pick up	Brown, Shirley Todd, Vick	Lake Cavalier Rd Lake Cavalier Rd	District 3	
45982 A	01/05/26 15:57:00 Dur (hrs/days) 0	01/05/26 07:54:00	01/06/26 0	Limb Pickup Closed Rose bushes to be pick up	Brown, Shirley Valentine, Greg	Copper Ridge Ct Copper Ridge Ct	District 2	
45984 A	01/06/26 11:46:00 Dur (hrs/days) 72	01/09/26 07:37:00	01/07/26 3	Limb Pickup Closed Tree stumb needs to be picked up	Brown, Shirley Carroll	Caroline Blvd Caroline Blvd	District 4	
45985 A	01/06/26 11:48:00 Dur (hrs/days) 72	01/09/26 07:37:00	01/07/26 3	Limb Pickup Closed Limb pick up	Brown, Shirley Carroll	Lake Ridge Dr Lake Ridge Dr	District 4	
45986 A	01/06/26 11:50:00 Dur (hrs/days) 72	01/09/26 07:37:00	01/07/26 3	Limb Pickup Closed Limb pick up	Brown, Shirley Carroll	Waterford Ln Waterford Ln	District 3	

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
45988 A	01/06/26 15:37:00 Dur (hrs/days) 216	01/15/26 14:49:00	01/07/26 9	Limb Pickup Closed Limb pick up	Brown, Shirley Miller, Jerome	Bentgrass Common Bentgrass Common	District 3	Medium Priority
45990 A	01/08/26 08:22:00 Dur (hrs/days) 120	01/13/26 15:23:00	01/09/26 5	Limb Pickup Closed Limb pickup	Brown, Shirley Julia	Hackberry Drive Hackberry Dr	District 2	Medium Priority
45991 A	01/08/26 09:04:00 Dur (hrs/days) 120	01/13/26 14:55:00	01/09/26 5	Limb Pickup Closed Limb pickup	Brown, Shirley Houston, Dusty	Beaver Bend Beaver Bend	District 1	Medium Priority
45992 A	01/08/26 11:01:00 Dur (hrs/days) 96	01/12/26 15:11:00	01/09/26 4	Limb Pickup Closed Limb pickup is needed on Pembroke Cir	Brown, Shirley Mars	Pembroke Pointe Dr Pembroke Dr	District 3	Medium Priority
45993 A	01/09/26 15:20:00 Dur (hrs/days) 72	01/12/26 15:12:00	01/10/26 3	Limb Pickup Closed limb pick up	Brown, Shirley Brown, Charlie	Normandy Cir Normandy Cir	District 2	
45994 A	01/12/26 07:26:00 Dur (hrs/days) 216	01/21/26 07:03:00	01/13/26 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Cherry Hill Dr Cherry Hill Dr	District 2	
45995 A	01/12/26 07:27:00 Dur (hrs/days) 24	01/13/26 15:25:00	01/13/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Greystone Dr Greystone Dr	District 3	
45996 A	01/12/26 07:38:00 Dur (hrs/days) 48	01/14/26 15:52:00	01/13/26 2	Trash Related Closed Need bags of leaves pick up	Brown, Shirley Thomas	Cotton Wood Ct Cotton Wood Ct	District 3	
45998 A	01/12/26 10:23:00 Dur (hrs/days) 264	01/23/26 06:57:00	01/13/26 11	Signage Installation Closed Caller stated that the bus signs are in the wrong area on this road	Brown, Shirley Cove, Rocky	Way Rd Way Rd	District 5	Medium Priority
46000 A	01/12/26 13:22:00 Dur (hrs/days) 24	01/13/26 15:27:00	01/13/26 1	Trash Related Closed deep freezer to be picked up	Brown, Shirley Caller	Bridge Water Dr Bridge Water Dr	District 4	

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
46001 A	01/12/26 13:25:00 Dur (hrs/days) 24	01/13/26 15:27:00	01/13/26 1	Trash Related Closed Needs treadmill picked up and deep freezer	Brown, Shirley Woods, Julia	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	
46004 A	01/12/26 14:24:00 Dur (hrs/days) 264	01/23/26 07:24:00	01/13/26 11	Signage Installation Closed Sign missing stolen	Brown, Shirley Terrell, Devin	Hanks Trail Hanks Trail	District 4	Medium Priority
46005 A	01/12/26 14:26:00 Dur (hrs/days) 24	01/13/26 15:25:00	01/13/26 1	Limb Pickup Closed Brush/limbs pick up	Brown, Shirley Mazza, Frank	Hampton Ridge Hampton Ridge		
46006 A	01/12/26 14:28:00 Dur (hrs/days) 24	01/13/26 15:31:00	01/13/26 1	Trash Related Closed pick up of a workshop cabinet	Brown, Shirley Lottes, Doug	Eagle Cove Eagle Cove		
46007 A	01/12/26 14:31:00 Dur (hrs/days) 24	01/13/26 15:28:00	01/13/26 1	Trash Related Closed Bags of leaves furniture and other household items	Brown, Shirley Sally, Nancy	Pecan St Pecan St	District 4	
46008 A	01/12/26 15:22:00 Dur (hrs/days) 24	01/13/26 15:26:00	01/13/26 1	Limb Pickup Closed Limb pickup also 145 might have limbs also	Brown, Shirley Tate, Billy	Huber St Huber St		
46009 A	01/12/26 15:35:00 Dur (hrs/days) 24	01/13/26 15:28:00	01/13/26 1	Trash Related Closed Pick up of mattresses 2 queen/2 twin	Brown, Shirley Middleton, Tommie	Seville Way Seville Way	District 3	
46010 A	01/12/26 15:43:00 Dur (hrs/days) 24	01/13/26 15:26:00	01/13/26 1	Trash Related Closed Bags of leaves/ limbs to be picked up (both addresses)	Brown, Shirley Ware, Anica	Ashbrooke Trail Ashbrooke Trail	District 2	
46011 A	01/13/26 14:18:00 Dur (hrs/days) 24	01/14/26 13:33:00	01/14/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Evans, Heather	Thornberry Cv Thornberry Cv	District 1	Medium Priority
46014 A	01/13/26 15:01:00 Dur (hrs/days) 24	01/14/26 13:33:00	01/14/26 1	Trash Related Closed Need dresser, recliner, and bed frame pick up	Brown, Shirley Melody	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
46015 A	01/14/26 09:53:00 Dur (hrs/days) 24	01/15/26 14:50:00	01/15/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Felicia	Loring Rd Ext Loring Rd Ext	District 5	Medium Priority
46016 A	01/14/26 10:49:00 Dur (hrs/days) 24	01/15/26 14:49:00	01/15/26 1	Trash Related Closed Need TV stand, and old iron furniture pick up	Brown, Shirley Holman, Fredrick	Harvey Crossing Harvey Crossing	District 1	Medium Priority
46018 A	01/14/26 11:41:00 Dur (hrs/days) 168	01/21/26 09:43:00	01/15/26 7	Pot Holes Closed Pot hole in front of this address needs filling	Brown, Shirley Smith, Bobby	Normandy Cir Normandy Cir	District 2	
46019 A	01/14/26 12:09:00 Dur (hrs/days) 24	01/15/26 14:50:00	01/15/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Little, Zelma	Hwy 17 Hwy 17	District 5	Medium Priority
46022 A	01/15/26 13:19:00 Dur (hrs/days) 288	01/27/26 06:55:00	01/16/26 12	Limb Pickup Closed Limb pick up	Brown, Shirley King, Brittany	Lake Vista Ct Lake Vista Ct		
46024 A	01/15/26 15:12:00 Dur (hrs/days) 192	01/23/26 15:18:00	01/16/26 8	Limb Pickup Closed Limb pick up	Brown, Shirley Roshto, Rochelle	Camden Walk Camden Walk		
46025 A	01/16/26 09:14:00 Dur (hrs/days) 0	01/16/26 09:17:00	01/17/26 0	Stop Sign Closed Stop sign was taken down by a truck at the intersection	Brown, Shirley Brown	Catlett Rd Catlett Rd / Stribling Rd	District 4	
46027 A	01/16/26 09:47:00 Dur (hrs/days) 120	01/21/26 14:41:00	01/17/26 5	Limb Pickup Closed Limb pick up	Brown, Shirley Arthis	East Ridge Cir East Ridge Cir	District 2	
46028 A	01/16/26 10:47:00 Dur (hrs/days) 264	01/27/26 08:14:00	01/17/26 11	Limb Pickup Closed Limb pickup	Brown, Shirley Jewel	Robinson Rd Robinson Rd	District 5	Medium Priority
46032 A	01/20/26 10:17:00 Dur (hrs/days) 72	01/23/26 07:24:00	01/21/26 3	Stop Sign Closed Stop sign down close to this address, and Spring Crossing	Brown, Shirley Orr, Dean	Lake Crest Pl Lake Crest Dr	District 3	Medium Priority

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
46033 A	01/20/26 12:16:00 Dur (hrs/days) 24	01/21/26 14:00:00	01/21/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Ritter, Eric	Sagefield Sq Sagefield Sq	District 4	Medium Priority
46034 A	01/20/26 12:23:00 Dur (hrs/days) 24	01/21/26 14:41:00	01/21/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Blake	Sycamore Ridge Sycamore Ridge		
46035 A	01/20/26 13:08:00 Dur (hrs/days) 24	01/21/26 14:42:00	01/21/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Tommie	Seville Way Seville Way	District 3	
46036 A	01/20/26 14:13:00 Dur (hrs/days) 24	01/21/26 14:42:00	01/21/26 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Irwin, Todd	Belle Court Belle Ct	District 2	
46037 A	01/20/26 14:14:00 Dur (hrs/days) 72	01/23/26 15:20:00	01/21/26 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Irwin, Todd	Camden Lake Drive Camden Lake Dr		
46038 A	01/20/26 14:52:00 Dur (hrs/days) 72	01/23/26 07:58:00	01/21/26 3	Trash Related Closed Need chair pick up	Brown, Shirley Carson	Clearview Drive West Clearview Dr W		
46039 A	01/21/26 08:44:00 Dur (hrs/days) 48	01/23/26 15:20:00	01/22/26 2	Limb Pickup Closed Limb pick up	Brown, Shirley Massey, Colter	Quill Cove Quill Cove		
46040 A	01/21/26 09:35:00 Dur (hrs/days) 48	01/23/26 15:21:00	01/22/26 2	Limb Pickup Closed Limb pick up	Brown, Shirley Carroll	Hawks Nest Cove Hawks Nest Cv	District 2	
46041 A	01/21/26 09:49:00 Dur (hrs/days) 48	01/23/26 13:30:00	01/22/26 2	Limb Pickup Closed Limbs pick up	Brown, Shirley McKay, Henritta	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
46044 A	01/21/26 14:14:00 Dur (hrs/days) 48	01/23/26 13:30:00	01/22/26 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Calvin	Locust Cv Locust Cv	District 1	Medium Priority

Madison County Road Department

Reporting Dates 01/01/26 through 01/27/26

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
46045 A	01/21/26 14:53:00 Dur (hrs/days) 48	01/23/26 15:21:00	01/22/26 2	Limb Pickup Closed Limb pick up	Brown, Shirley Rodgers, Max	Cove Ln Cove Ln	District 4	
46048 A	01/22/26 12:52:00 Dur (hrs/days) 24	01/23/26 15:25:00	01/23/26 1	Limb Pickup Closed Limb pick up small bunch in wheelbarrow	Brown, Shirley Lottes, Douglas	Eagle Cove Eagle Cv		
46049 A	01/22/26 13:37:00 Dur (hrs/days) 24	01/23/26 15:23:00	01/23/26 1	Limb Pickup Closed limb pick up small bunch	Brown, Shirley Morris	Ashbrooke Blvd Ashbrooke Blvd	District 3	
46051 A	01/22/26 14:42:00 Dur (hrs/days) 24	01/23/26 06:55:00	01/23/26 1	Stop Sign Closed Stop sign down on Rankin Rd, right at Hwy 43 S	Brown, Shirley City of Canton PD	Rankin Rd Rankin Rd	District 5	Medium Priority

64 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Closed Request Analysis

Reporting Dates 01/01/26 through 01/27/26

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		64						